What is your cancellation policy?

Helpdesk Staff - 2020-09-01 - Comments (0) - General Questions

We are certain you will enjoy using polur.net’s services. However, if you’re not satisfied for any reason, you can decide to cancel before the renewal date of your plan. For monthly billing cycles, we ask that you submit your cancellation request at least 5 business days before the renewal date to avoid any recurring charges. We do not provide any prorated refunds for our annual prepaid plans due to the built-in discounts that we offer with them. Therefore, if you’re not sure if a service is right for you, we suggest sticking with our month-to-month billing cycle as you can lock-in to our annual billing cycle at anytime.