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## How do I cancel my account?

Helpdesk Staff - 2020-09-01 - [Commentaire \(1\)](#) - [General Questions](#)

We strive to keep each and every one of our customers happy with their products and services offered through [polur.net](#). If, however, you desire to cancel your account with us, you may do so by submitting a cancellation request through your [myPolur client portal](#) by going to Services > Request Cancellation.

If there's any way we can keep you as a customer, please let us know by contacting [our support team](#) prior to submitting your cancellation request. We always try and go the extra mile to keep you happy with our services.