



Base de connaissances > Virtual Private Servers > How do I know when to move from Shared Hosting to a VPS?

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## How do I know when to move from Shared Hosting to a VPS?

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If you're a new customer and you're considering an upgrade to a VPS from a shared hosting environment (existing shared or reseller hosting plan), we recommend talking to our [experienced sales team](#) to help guide you through the migration process and offer some considerations before you make the jump. If you're an existing customer, talk to our [support team](#) for assistance. In essence, it boils down to the amount of traffic your website experiences, number of files/storage requirements, business application/software needs, security and isolation from other users. For businesses that require mission-critical access and uptime, VPS and Dedicated Servers offer the ultimate reliability and security.