What support options do you offer?

Helpdesk Staff - 2020-10-18 - Commentaire (1) - General Questions

We offer a variety of support options to serve you. Please see our dedicated Support page for more information.

The myPolur client portal is accessible 24/7 which allows you to submit a ticket for any sales, technical support, billing or other inquiry. One of our knowledgeable agents will usually respond within a few hours. We also offer premium phone support at an additional cost for those customers that need to speak to a real live human to address their issue. New sales calls are free. Our datacenter is monitored 24/7, 365 days a year, so that we ensure your services will always stay working reliably and securely around the clock. Visit our support page for more information.